

EMERGENCY TELEPHONE NUMBERS OUT OF OFFICE HOURS

Gas Leak: (24 hour service) 0800 111 999

If you smell gas at any time in your property you **must** turn off the gas immediately at the meter, extinguish all naked flames and put out any cigarettes.

Then call the National Gas Emergency Service on **0800 111 999**.

Do not use any matches or electrical switches, and ensure you open all windows and doors.

Heating Installation: (No heating and hot water) is only emergency if a secondary source of heat is not provided, i.e. gas/electric fire

J & A Moody Boiler Maintenance Ltd (01207) 503291 (Covers Durham/ Easington/ Hartlepool/ Sedgefield/ Sunderland/ Washington/ Jarrow

Glenn Roe (01388) 601697 or mobile 07971 838933 (Covers Auckland/ Barnard Castle/ Stanhope/ Darlington/ Stockton

R Lightfoot / Electrical issues (01388 663116)

Break-in/Vandalism:

Contact the local police station who will be able to arrange a joiner/glazier to carry out boarding up, or repair of a property. Alternatively, any local reputable contractor may be contacted.

The following are some contractors which are used regularly by the diocese:

Sunderland Glazing Services, 21 Oxford Close, Silksworth, Sunderland, SR3 1JX.
(0191) 670 5065 or 07767 664515

Burst pipes:

In the event of a burst pipe turn off water at mains, (If you are unsure of the location of the stop cock, please ring or email the office for information) Contact any local reputable Plumber or contact the following:

J & A Moody Boiler Maintenance Ltd (01207) 503291

Glenn Roe (01388) 601697 or mobile 07971 838933

Broken Locks: Any local reputable contractor/locksmith

Suggested list/ 24hr Locksmith services 07388361077/ covers North East

Potts Locksmith 01325 251233 (Covers Darlington and surrounding areas)

Roofing- Contact Dean at Tyne and Wear Roofing on 07512016402 (Most areas)

If you require any other information or assistance regarding the above, please contact the housing team

Interim Housing Surveyor: Jim Tait (07879 427209)

Property Administrative Assistant: Aleacia Taylor (01388 660012)

Property Administrative Assistant: Jaimie Garner (01388 660006)

Property Administrative Assistant: Jo Boshier (0191 374 6004)

If you have an emergency out of hours, please contact us at your earliest opportunity to let us know what the emergency was, who you contacted and what was done.

Thank you